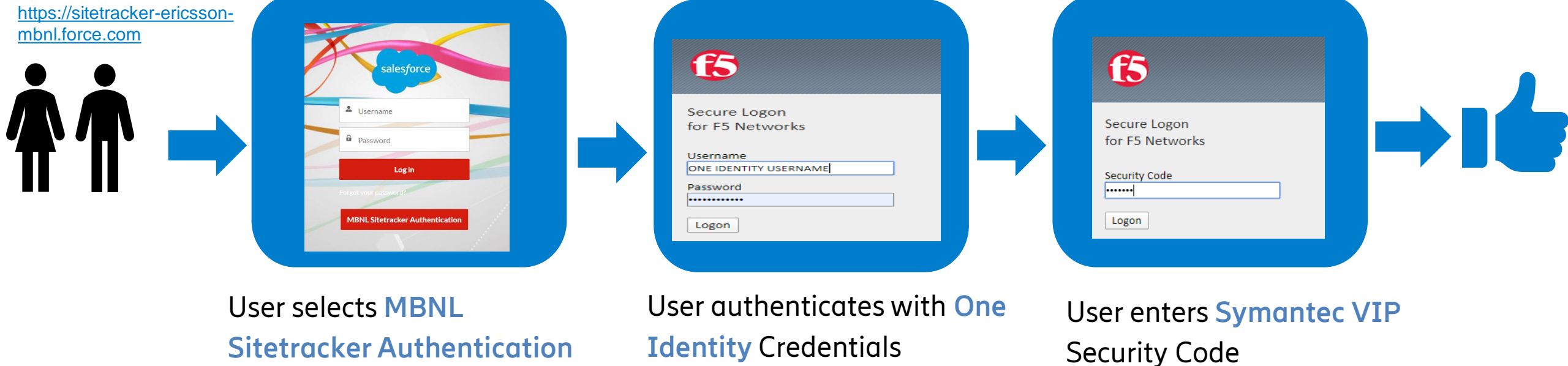


# Welcome to MBNL Sitetracker

Your guide to logging in to MBNL Sitetracker

# Overview of Sitetracker login

Access to the Sitetracker application will be via MBNL's Secure **One Identity** access portal



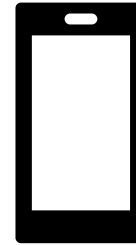
# Sitracker Access Methods

Two access methods available to the users



## 1. ST Desktop users

- Office based staff
- **Chrome Browser required**

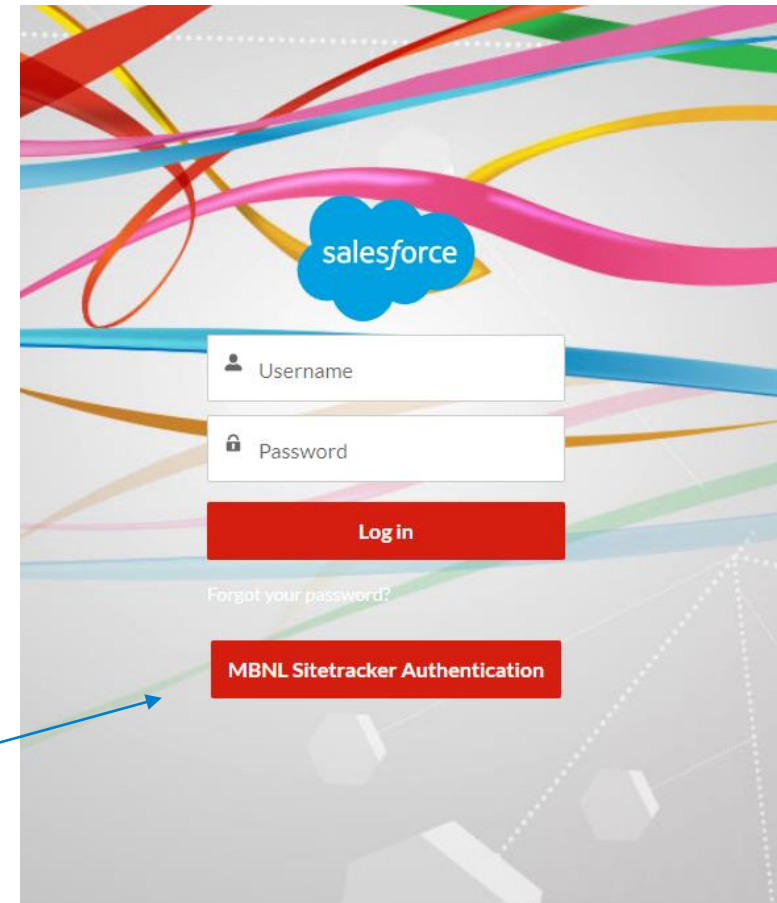


## 2. ST Mobile App

- Field based staff
- ST App can be downloaded from App Store or Google Play store

# ST Desktop Users - Login

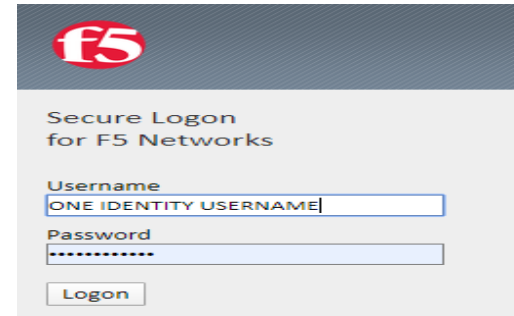
1. Login to ST URL  
<https://sitetracker-ericsson-mbni.force.com>



2. Select "MBNL Sitetracker Authentication"

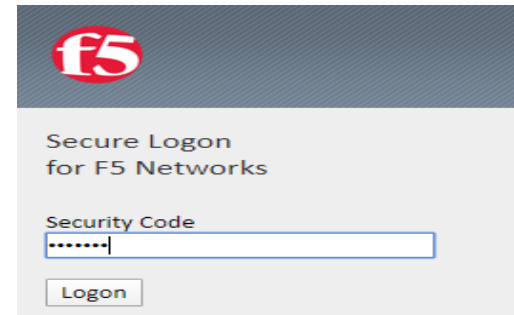
# ST Desktop Users - Login

3. Enter your MBNL One Identity credentials.



The screenshot shows the F5 logo at the top left. Below it, the text "Secure Logon for F5 Networks" is displayed. There are two input fields: "Username" with the value "ONE IDENTITY USERNAME" and "Password" with masked characters "\*\*\*\*\*". A "Logon" button is located at the bottom of the form.

4. Followed by your Symantec VIP security Code



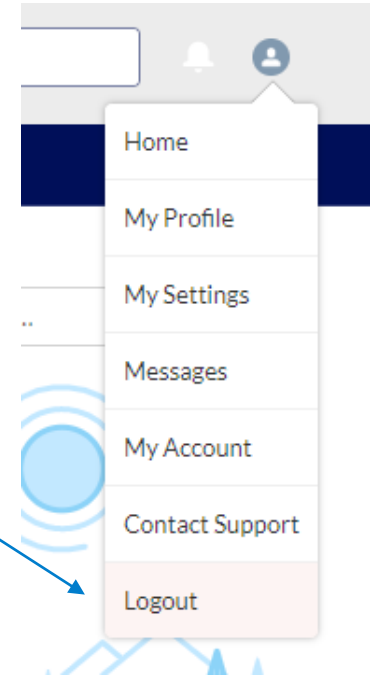
The screenshot shows the F5 logo at the top left. Below it, the text "Secure Logon for F5 Networks" is displayed. There is one input field: "Security Code" with masked characters "\*\*\*\*\*". A "Logon" button is located at the bottom of the form.

On successful authentication you will be presented with the Sitetracker Home page.

**NOTE: The Chrome browser is mandatory for Sitetracker Desktop use.**



# ST Desktop Users - Logout

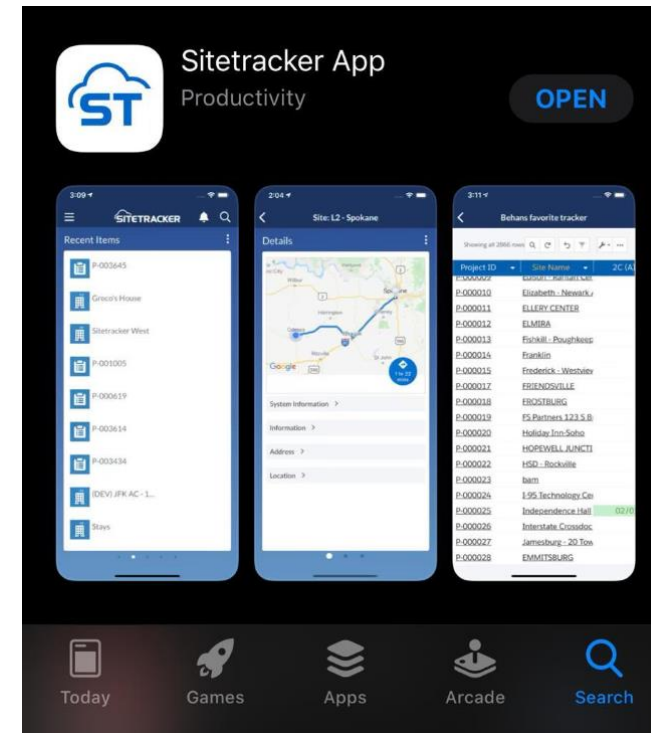
You can logout of the application,  
by selecting this option



# ST Mobile User Login

Please download the latest version of the SiteTracker APP from the Apple App store or Google Play Store.

	Search for Sitetracker in your App Store, download and install it
	Search for Sitetracker in your Play Store, download and install it

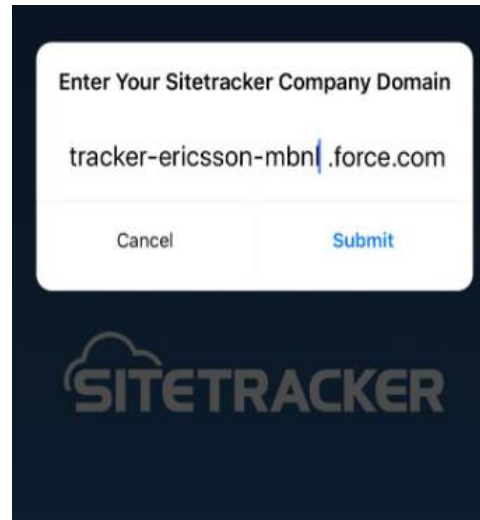


# ST Mobile User Login

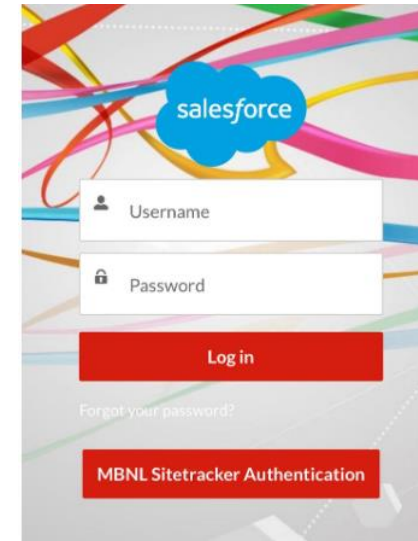
1. Launch ST app on your mobile device and select “[Mobile Plus User? Login](#)”



2. Enter the below as your company domain “[sitetracker-ericsson-mbni](#)” and press submit.



3. Select “[MBNL Sitetracker Authentication](#)”



Prerequisite: You must have downloaded the ST APP



# ST Mobile User Login

4. Enter your “One Identity” credentials

5. Enter “Symantec VIP” security code

6. Read notice and Select “Allow”

Secure Logon  
for F5 Networks

Username

Password

Logon

Secure Logon  
for F5 Networks

Security Code

Logon

Allow Access?

Sitetracker Mobile is asking to:

- Access your basic information
- Access and manage your data
- Provide access to your data via the Web
- Access and manage your Chatter data
- Provide access to custom applications
- Allow access to your unique identifier
- Access custom permissions
- Access and manage your Wave data
- Access and manage your Eclair data
- Manage hub connections
- Perform requests on your behalf at any time

Do you want to allow access for (Not you?)

Deny Allow

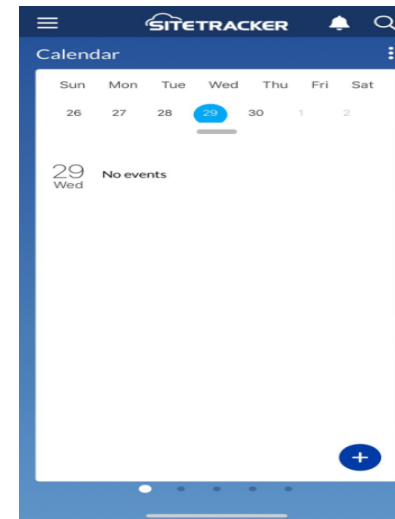
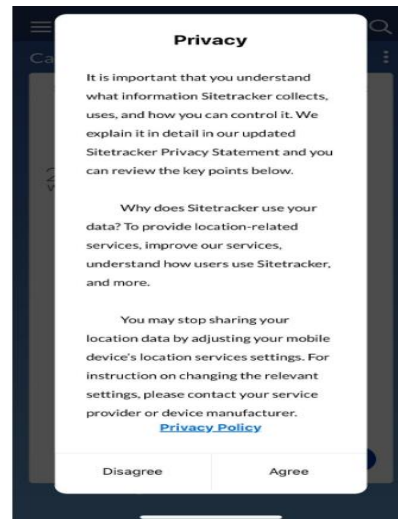
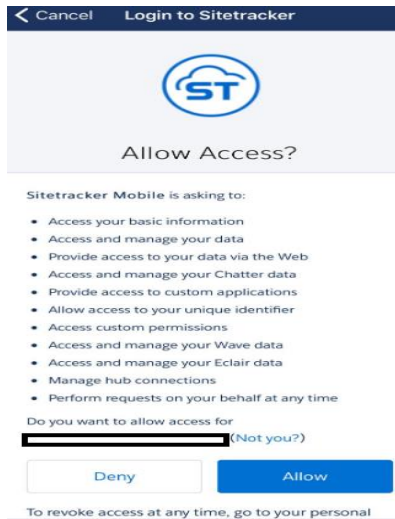
To revoke access at any time, go to your personal

# ST Mobile User Login

7. Read notice and Select “Allow”

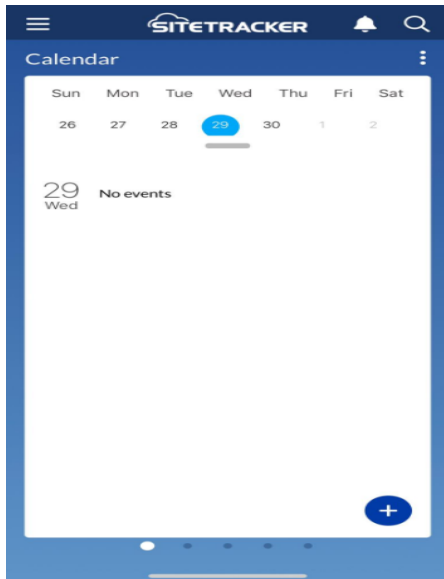
8. Read privacy notice and “Agree”

9. Login complete

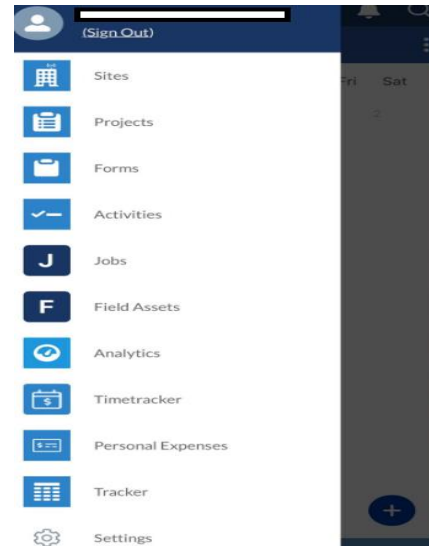


# ST Mobile User Logout

1. Press the 3 horizontal bars on the top left of your screen



2. Press “Sign Out”



# Where to go for further assistance

- Please contact the UK MSSD, details below:
  - Email: [uk.managed.services.support.desk@ericsson.com](mailto:uk.managed.services.support.desk@ericsson.com)
  - Support Portal: <https://mbnl-myit.onbmc.com>
  - Phone: +44 118 902 4357
  - ECN: 832 34357 (Ericsson Internal Use Only)

# Thank you!